

# Notice of Nondiscrimination Rights and Protections to Beneficiaries

## Federal "Title VI/Nondiscrimination" Protections

The Pioneer Valley Transit Authority (PVTA) operates its programs, services, and activities in compliance with federal nondiscrimination laws including Title VI of the Civil Rights Act of 1964 (Title VI), the Civil Rights Restoration Act of 1987, and related statutes and regulations. Title VI prohibits discrimination in federally assisted programs and requires that no person in the United States of America shall, on the grounds of **race, color, or national origin**(including **limited English proficiency**), be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity receiving federal assistance. Related federal nondiscrimination laws administered by the Federal Highway Administration, the Federal Transit Administration, or both prohibit discrimination on the basis of **age, sex, and disability**. These protected categories are contemplated within PVTA Title VI Programs consistent with federal interpretation and administration. Additionally, PVTA provides meaningful access to its programs, services, and activities to individuals with limited English proficiency, in compliance with US Department of Transportation policy and guidance on federal Executive Order 13166.

## State Nondiscrimination Protections

PVTA also complies with the Massachusetts Public Accommodation Law, M.G.L. c 272 §§92a, 98, 98a, prohibiting making any distinction, discrimination, or restriction in admission to or treatment in a place of public accommodation based on **race, color, religious creed, national origin, sex, sexual orientation, disability, or ancestry**. PVTA also complies with the Governor's Executive Order 526, section 4 requiring all programs, activities, and services provided, performed, licensed, chartered, funded, regulated, or contracted for by the state shall be conducted without unlawful discrimination based on **race, color, age, gender, ethnicity, sexual orientation, gender identity or expression, religion, creed, ancestry, national origin, disability, veteran's status** (including Vietnam-era veterans), or **background**.

### Additional Information

To request additional information regarding Title VI and related federal and state nondiscrimination obligations, please contact:

Joshua Rickman  
PVTA Title VI Specialist  
2808 Main St  
Springfield MA, 01107  
(413) 732-6248 x205  
TTY: (413) 413-747-1654  
jrickman@pvta.com

Title VI Specialist  
MassDOT, Office of Diversity and Civil Rights (ODCR)  
10 Park Plaza  
Boston, MA 02116  
413-781-6045  
TTY: 857-368-0603  
[MASSDOT.CivilRights@state.ma.us](mailto:MASSDOT.CivilRights@state.ma.us)

### Complaint Filing

To file a complaint alleging a violation of Title VI or related federal nondiscrimination law, contact the Title VI Specialist (above) within 180 days of the alleged discriminatory conduct.

To file a complaint alleging a violation of the state's Public Accommodation Law, contact the Massachusetts Commission Against Discrimination within 300 days of the alleged discriminatory conduct at:

Massachusetts Commission Against Discrimination (MCAD)  
One Ashburton Place, 6th Floor  
Boston, MA 02109  
617-994-6000  
TTY: 617-994-6196

Translation

**English:** If this information is needed in another language, contact the PVTA Title VI Specialist at 413-732-6248 x205.

**Spanish/ Español:** Si necesita esta información en otro idioma, contacte al especialista de PVTA del Título VI al 413-732-6248 x205.

**Portuguese/ português:** Caso esta informa çãose ja necessária em outro idioma, favor contar o Especialista em Título VI do PVTA pelo telefone 413-732-6248 x205.

**Chinese Simplified/中国简体: (mainland & Singapore):**

如果需要使用其它语言了解信息，请联系马萨诸塞州交通部（PVTA）《民权法案》第六章专员，电话413-732-6248 x205。

**Chinese Traditional/中國傳統: (Hong Kong & Taiwan):**

如果需要使用其它语言了解信息，請聯繫馬薩諸塞州交通部（PVTA）《民權法案》第六章專員，電話413-732-6248 x205。

**Russian/ русский:** Если Вам необходима данная информация на любом другом языке, пожалуйста, свяжитесь со специалистом по Титулу VI Департамента Транспорта штата Массачусетс (PVTA) по тел: 413-732-6248 x205.

**Haitian Creole/ ayisyen kreyòl:** Si yonmoun vle genyen enfòmasyon anyon lòt lang, tanpri kontakte Espesyalis PVTA Title VI la nan nimewo 413-732-6248 x205.

**Vietnamese/ tiếng việt:** Nếu quý vị cần thông tin này bằng tiếng khác, vui lòng liên hệ Chuyên viên Luật VI của PVTA theo số điện thoại 413-732-6248 x205.

**French/ français:** Si vous avez besoin d'obtenir une copie de la présente dans une autre langue, veuillez contacter le spécialiste du Titre VI de PVTA en composant le 413-732-6248 x205.

**Italian/italiano:** Se ha bisogno di ricevere queste informazioni in un'altra lingua si prega di contattare lo Specialista PVTA del Titolo VI al numero 413-732-6248 x205.

**Polish/Inglés:** Jeśli ta informacja jest potrzebna w innym języku, proszę skontaktować się ze specjalistą Tytuł VI w PVTA 413-732-6248 x205.

**Slovic/Slovak :** Ak je to potrebné informácie v inom jazyku, kontaktné PVTA Hlava VI špecialista na 413-732-6248 X205.

**Khmer/ខ្មែរ:** ប្រសិនបើលោក-អ្នកត្រូវការបកប្រែព័ត៌មាននេះ សូមទាក់ទងអ្នកឯកទេសលើជំពូកទី**6** របស់**PVTA** តាមរយៈលេខទូរស័ព្ទ 413-732-6248 x205

**Arabic/العربية:** 413-732-6248 x205 ن كنت بحاجة إلى هذه المعلومات بلغة أخرى، يُرجى الاتصال بأخصائي الفقرة السادسة على الهاتف